



# MIER COLLEGE OF EDUCATION (Autonomous)

College with Potential for Excellence Status by the UGC

Recognised by the J&K Govt. &

Permanently Affiliated to the University of Jammu

Accredited by the NAAC with 'A+' Grade

## IQAC

### Form for Reporting Grievances (Applicable to Students)

Addressed to: <b>PRINCIPAL</b>	
Student Name : <b>UPASANA KHAJURIA</b>	Department: <b>UG</b>
Programme: <b>B.Ed.</b>	Roll No. : <b>1902055</b>
Year of Study(Session): <b>2019-2021</b>	Section: <b>B</b>
Semester: <b>4th</b>	
Email Address: <b>upasana1902055@miercollege.in</b>	Mobile: <b>7889493447</b>
Name of the Teacher/s / Officer/s / Staff / Section/s / Department against whom the complaint is to be lodged-	<b>Related to Security</b>
Please Indicate (✓) the type of grievance: <ul style="list-style-type: none"><li>• Academic</li><li>• Non-Academic ✓</li><li>• Discrimination/Harassment</li></ul>	
State your grievance here: <b>I daily park my scooty outside the campus gate since there is no parking provision in the campus and last wednesday someone broke my scooty rearview mirror. My parents do not allow me to travel in public vehicle due to COVID-19 and so I come to college on my scooty. For the security of my scooty, it is a humble request that there should be one CCTV camera outside the campus gate.</b> <b>Regards: Upasana Khajuria</b> <b>B. Ed. 4th Sem.</b>	
Declaration: I hereby declare that the information provided above is correct. I shall be responsible for furnishing any wrong information.	
Date: <b>15/03/21</b>	Place: <b>JAMMU</b>
Signature- <b>Upasana Khajuria</b>	<b>Forwarded to Grievance Redressal Committee for enquiry and discussion</b> <b>AM</b> <b>16/3/21</b>



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#### Grievance Redressal Committee Report:

S.No	Name of the Teacher/s / Officer/s / Staff / Section/s / Department Against Whom The Complaint Is Lodged-	Name of the Grievant	Grievance	Attended/Acted Upon By	Grievance Raised On (Date)	Attended By (Date)	Action Taken
1.	Campus Security	Upasana Khajuria B.Ed., IV Semester, Section-B	1. Someone had broken the rear-view mirror of the scooty of the grievant. 2. She had requested that CCTV camera should be installed outside the campus gate for security/surveillance purposes.	Convener Grievance Redressal Committee	15/3/2021	24/3/2021	1. The grievant was called to the convener's office to enquire and discuss about the issue on 17/2/2021. 2. The campus security officer was briefed about the issue on 17/2/2021. The security guards were instructed to be more alert and vigilant. 3. Two CCTV cameras were installed outside the campus gate on 24/3/2021.
Signature of Convener: <i>Jushial</i>		Signature of Grievant: <i>Upasana Khajuria</i> I am very satisfied with the response and solution provided by Grievance Redressal Committee		Principal: <i>[Signature]</i>		Date: <i>25/3/21</i>	
Date: <i>24-3-2021</i>		Date: <i>25/03/21</i>		Date:			

**Copy to: (e-mail)**

1. Principal
2. Mrs. Rupa Gupta (Joint Director, MIER) *Rfg*
3. Dr Mool Raj Sharma (HoD PG) *MR*
4. Dr Rohnika Sharma (HoD UG) *Roh*
5. Ms. Navnidhika Sharma (Counsellor) *NS*
6. Security Officer *SO*

*Handwritten notes or signatures in the bottom left corner.*

*Handwritten notes or signatures in the bottom center.*

*Handwritten notes or signatures in the bottom right corner.*



# Screenshots of Pictures Captured from CCTV

